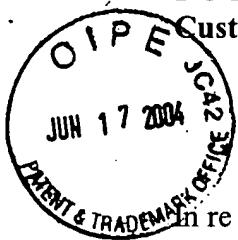


DOCKET NO. 10847ABUS01U (NORT10-00170)
Customer No. 33000

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Ayman Bedair, et al.
Serial No. : 09/475,269
Filed : December 30, 1999
For : ADAPTIVELY MAINTAINING QUALITY OF SERVICE
(QoS) IN DISTRIBUTED PBX NETWORKS
Group No. : 2666
Examiner : K.C. Harper

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JUN 24 2004

Technology Center 2000

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

This Amendment is filed in response to the Office Action mailed February 13, 2004.

Applicant respectfully requests a one (1) month extension of time for filing a response to the Office Action. The response period is presently set to expire on May 13, 2004, and if this Request for Extension of Time is granted, the new response date will be June 13, 2004.

In response to the Office Action having a mailing date of February 13, 2004, please amend the above-identified application as follows: